

BINGHAM

Jean L. Kiddoo
Brett P. Ferenchak
jean.kiddoo@bingham.com
brett.ferenchak@bingham.com
Our file no.: 0000353697

July 12, 2011

Via FedEx

Debra Howland, Exec. Dir. & Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

Re: Windstream NuVox, Inc. - CLEC Application for Registration

Dear Ms. Howland:

On behalf of Windstream NuVox, Inc., please find enclosed an original and seven (9) copies of its CLEC Application for Registration. Also enclosed is a diskette containing an electronic copy of the Application.

Please date-stamp the enclosed extra copy of this filing and return it in the envelope provided. If you should have any questions regarding this filing, please do not hesitate to contact Brett Ferenchak at 202-373-6697.

Sincerely yours,



Jean L. Kiddoo
Brett P. Ferenchak

Counsel for Windstream NuVox, Inc.

cc: Office of the Consumer Advocate
21 S. Fruit St, Suite 18
Concord, N.H. 03301-2429

Boston
Hartford
Hong Kong
London
Los Angeles
New York
Orange County
San Francisco
Santa Monica
Silicon Valley
Tokyo
Washington

Bingham McCutchen LLP
2020 K Street NW
Washington, DC
20006-1806

T +1.202.373.6000
F +1.202.373.6001
bingham.com

A/74438935.1



CLEC APPLICATION FOR REGISTRATION

1. General Information

Federal Identification Number 57-1072836

Date of Application July 12, 2011

Legal Name Windstream NuVox, Inc.

Trade Name (d/b/a)
in New Hampshire _____

Contact Person Kathy Hobbs

Complete Mailing Address 17 S High St, Ste 750
Columbus, OH 43215

Phone Number 614-228-9484

Fax Number 614-228-9480

E-mail Address kathy.hobbs@windstream.com

2. History of Applicant

- a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court? No
- b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation? No
- c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
- d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation? No
- e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state. No
- If so, please list each state. No

f. If the answer to any of the questions in a through e above is yes, please attach an explanation.

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
Please mail any documents to the above address.



3. Service

List the three primary telecommunications services the company will provide:

a. Local exchange service

b. Exchange access service

c. _____

Identify the applicant's proposed service area:

Statewide

4. Required Attachments

- a. A copy of the New Hampshire Secretary of State Certificate of Authority
- b. Proof of Surety Bond, if applicable
- c. Form CLEC-1, Contact Information
- d. A copy of the CLEC's complete rate schedule
- e. A copy of Form CLEC -11, Adoption of Uniform Tariff, if applicable

5. Compliance Statements

I attest that the applicant will comply with all applicable New Hampshire laws and all Commission policies, rules and orders. CC (initial)[Puc 430.02]

I attest that the applicant has the necessary managerial qualifications, technical competence and financial resources to operate the CLEC for which the applicant seeks registration. CC (initial)

I attest that the applicant agrees to use with the Verizon New Hampshire rates for intraLATA switched access, as filed in Tariff 85, including future changes, or charge a lower rate. In the event the applicant believes a higher rate is justified, the applicant will file a separate petition with evidence supporting the higher rate. CC (initial)

6. Signature

I Cesar Caballero, (name) declare under penalty of perjury that I am authorized to make this verification for and on behalf of the applicant; that I have read the information provided by the applicant in the foregoing document and any and all attachments, and am informed and believe the same are true, and on that ground, affirm that the matters stated herein are true.

Cesar Caballero

Signed

VP - Government Strategy

Title

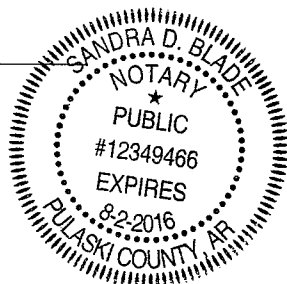
Subscribed and sworn before me this 11th (day) of July (month) in the year 2011

County of

Pulaski

State of

Arkansas



Sandra D. Blade

Notary Public/Justice of the Peace
My Commission expires

8-2-2016

TAB A

State of New Hampshire

Department of State

CERTIFICATE OF AUTHORITY OF

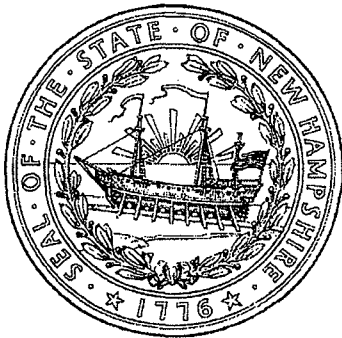
WINDSTREAM NUVOX, INC.

The undersigned, as Secretary of State of the State of New Hampshire, hereby certifies that an Application of WINDSTREAM NUVOX, INC. for a Certificate of Authority to transact business in this State, duly signed pursuant to the provisions of the New Hampshire Business Corporation Act, has been received in this office.

ACCORDINGLY the undersigned, as such Secretary of State, and by virtue of the authority vested in him by law, hereby issues this Certificate of Authority to WINDSTREAM NUVOX, INC. to transact business in this State under the name of WINDSTREAM NUVOX, INC. and attaches hereto a copy of the Application for such Certificate.

Business ID#: 635850

IN TESTIMONY WHEREOF, I hereto
set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 8th day of September, 2010 A.D.



A handwritten signature in cursive script, appearing to read "William M. Gardner".

William M. Gardner
Secretary of State

State of New Hampshire

Filing fee: \$50.00

Fee for Form SRA: \$50.00

Total fees \$100.00

Use black print or type.

Form must be single-sided on 8½" x 11" paper;
double sided copies will not be accepted.

Form 40
RSA 293-A:15.03

APPLICATION FOR CERTIFICATE OF AUTHORITY FOR PROFIT FOREIGN CORPORATION

TO THE SECRETARY OF STATE OF THE STATE OF NEW HAMPSHIRE

PURSUANT TO THE PROVISIONS OF THE NEW HAMPSHIRE BUSINESS CORPORATION ACT,
THE UNDERSIGNED CORPORATION HEREBY APPLIES FOR A CERTIFICATE OF AUTHORITY
TO TRANSACT BUSINESS IN NEW HAMPSHIRE AND FOR THAT PURPOSE SUBMITS THE
FOLLOWING STATEMENT:

FIRST: The name of the corporation is _____

Windstream NuVox, Inc.

SECOND: The name which it elects to use in New Hampshire is _____

THIRD: It is incorporated under the laws of Delaware

FOURTH: The date of its incorporation is 06/16/1998 and
the period of its duration is Perpetual

FIFTH: The complete address (including zip code and post office box, if any) of its principal office is ____
4001 Rodney Parham Road, Little Rock, AR 72212

SIXTH: The name of its registered agent IN NEW HAMPSHIRE is _____
C T Corporation System and the complete address (including zip code
and post office box, if any) of its registered office IN NEW HAMPSHIRE is (agent's business address)
9 Capitol Street, Concord, N.H. 03301

SEVENTH: The sale or offer for sale of any ownership interests in this business will comply with the
requirements of the New Hampshire Uniform Securities Act (RSA 421-B).

EIGHTH: The principal purpose or purposes which it proposes to pursue in the transaction of business in
New Hampshire are Providing telephone and data transmissions and
Other communication related endeavors

State of New Hampshire
Form 40 - Application for Certificate of Authority 5 Page(s)

Page 1



APPLICATION FOR CERTIFICATE OF AUTHORITY

Form 40
(Cont.)

NINTH: The names and usual business addresses of its current officers and directors are: (If there are additional officers or directors, attach additional sheet OR if the laws of the state of incorporation do not require directors, indicate below.)

<u>Name</u>	<u>Title</u>	<u>Address</u>
<u>OFFICERS</u>		
Jeffery Gardner	President and CEO	4001 Rodney Parham Road Little Rock, AR 72212
Brent Whittington	COO	4001 Rodney Parham Road Little Rock, AR 72212
Anthony W. Thomas	CFO	4001 Rodney Parham Road Little Rock, AR 72212
<u>SEE ATTACHMENT</u>		
<u>DIRECTORS</u>		
Jeffery Gardner	Director	4001 Rodney Parham Road Little Rock, AR 72212
Francis X. Frantz	Director	4001 Rodney Parham Road Little Rock, AR 72212

By Kristi Moody
Signature of its Assistant Secretary
Kristi Moody
Print or type name
Date signed: August 27, 2010

DISCLAIMER: All documents filed with the Corporate Division become public records and will be available for public inspection in either tangible or electronic form.

Mail fees, DATED & SIGNED ORIGINAL. ORIGINAL CERTIFICATE OF LEGAL EXISTENCE OR GOOD STANDING ISSUED BY THE STATE OR COUNTRY OF INCORPORATION AND FORM SRA to: Corporate Division, Department of State, 107 North Main Street, Concord, NH 03301-4989.

1	Full Name:	John Fletcher
	Officer/Director:	Officer
	Officer's Title:	EVP, Secretary and General Counsel
	Business Address:	4001 Rodney Parham Road
	City:	Little Rock
	State:	AR
	ZIP Code:	72212
2	Full Name:	Kristi Moody
	Officer/Director:	Officer
	Officer's Title:	Assistant Secretary
	Business Address:	4001 Rodney Parham Road
	City:	Little Rock
	State:	AR
	ZIP Code:	72212

Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "WINDSTREAM NUVOX, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRTIETH DAY OF AUGUST, A.D. 2010.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.


AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.



2909316 8300

100867895

You may verify this certificate online
at corp.delaware.gov/authver.shtml


Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8199327

DATE: 08-30-10

**Form SRA – Addendum to Business Organization and Registration Forms
Statement of Compliance with New Hampshire Securities Laws**

Part I – Business Identification and Contact Information

Business Name: Windstream NuVox, Inc.

Business Address (include city, state, zip): 4001 Rodney Parham Road, Little Rock, AR 72212

Telephone Number: (501)748-5030 E-mail: Brooke.Hicks@windstream.com

Contact Person: Brooke Hicks

Contact Person Address (if different): _____

Part II – Check ONE of the following items in Part II. If more than one item is checked, the form will be rejected.

[PLEASE NOTE: Most small businesses registering in New Hampshire qualify for the exemption in Part II, Item 1 below. However, you must insure that your business meets all of the requirements spelled out in A), B), and C):]

1. ☐ Ownership interests in this business are exempt from the registration requirements of the state of New Hampshire because the business meets ALL of the following three requirements:
A) This business has 10 or fewer owners; and
B) Advertising relating to the sale of ownership interests has not been circulated; and
C) Sales of ownership interests – if any – will be completed within 60 days of the formation of this business.
2. ☐ This business will offer securities in New Hampshire under another exemption from registration or will notice file for federal covered securities. Enter the citation for the exemption or notice filing claimed - _____.
3. ☐ This business has registered or will register its securities for sale in New Hampshire. Enter the date the registration statement was or will be filed with the Bureau of Securities Regulation - _____.
4. ☒ This business was formed in a state other than New Hampshire and will not offer or sell securities in New Hampshire.

Part III – Check ONE of the following items in Part III:

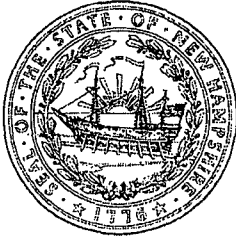
1. ☒ This business is not being formed in New Hampshire.
2. ☐ This business is being formed in New Hampshire and the registration document states that any sale or offer for sale of ownership interests in the business will comply with the requirements of the New Hampshire Uniform Securities Act.

Part IV – Certification of Accuracy

(NOTE: The information in Part IV must be certified by: 1) all of the incorporators of a corporation to be formed; or 2) an executive officer of an existing corporation; or 3) all of the general partners or intended general partners of a limited partnership; or 4) one or more authorized members or managers of a limited liability company; or 5) one or more authorized partners of a registered limited liability partnership or foreign registered limited liability partnership.)

I (We) certify that the information provided in this form is true and complete. (Original signatures only)

Name (print): <u>Kristi Moody</u>	Signature: <u>[Signature]</u>
	Date signed: <u>August 27, 2010</u>
Name (print): _____	Signature: _____
	Date signed: _____
Name (print): _____	Signature: _____
	Date signed: _____



State of New Hampshire

Department of State

Corporation Division
107 North Main Street
Concord, N.H. 03301-4989
603-271-3246



Enclosed is your certificate. It acknowledges this office's receipt and processing of your documents.

Should you have any questions, you may contact the Corporation Division at the above number or email us at corporate@sos.state.nh.us. Please reference your Business ID # located in the filed section of the enclosed acknowledgement copy.

Please visit our website for helpful information regarding all your business needs.

Regards,

New Hampshire Department of State
Corporation Division

Business ID#: 635850

TAB B

New Hampshire Public Utilities Commission
CERTIFICATE OF CONVENIENCE AND NECESSITY BOND

Bond No. K08518580

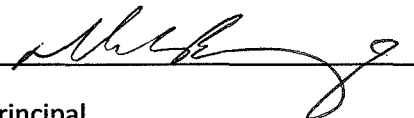
We, Windstream NuVox, Inc., principal and applicant for a CERTIFICATE OF PUBLIC CONVENIENCE to provide Intrastate Telecommunications Services within the State of New Hampshire and Westchester Fire Insurance Company as surety, bind ourselves unto the New Hampshire Public Utilities Commission, as Obligee, in the penal sum of Ten Thousand and No/100 Dollars (\$10,000.00).

The conditions of this obligation are such that if the principal is granted a CERTIFICATE OF PUBLIC CONVENIENCE to provide Intrastate Telecommunications Services within the State of New Hampshire, it shall in all respects fully and faithfully comply with applicable provisions. This obligation shall be used to return customer deposits and advance payments to individuals who have paid for the Intrastate telecommunications services of the principal if the principal is unable to provide such services or return the deposit and advance payments to its customers for any reason.

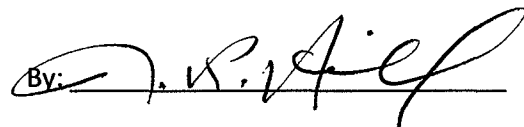
The bond shall take effect as of the date hereon and shall remain in force and effect until the surety is released from liability by the written order of New Hampshire Public Utilities Commission, provided that the surety may cancel the Bond and be relieved of further liability hereunder by delivering thirty (30) days' written notice to the New Hampshire Public Utilities Commission. Such cancellation shall not affect any liability incurred or accrued hereunder prior to the termination of said thirty (30) day period. The principal will promptly reissue a bond before the end of the thirty (30) day period for an amount equal to or greater than the value of this instrument unless the parties agree otherwise.

Dated at Little Rock, Arkansas this 16th day of June, 2011.

Windstream NuVox, Inc.

By: 
Principal

Westchester Fire Insurance Company

By: 
James R. Hill Attorney-in-Fact

Power of Attorney

WESTCHESTER FIRE INSURANCE COMPANY

Know all men by these presents: That **WESTCHESTER FIRE INSURANCE COMPANY**, a corporation of the Commonwealth of Pennsylvania pursuant to the following Resolution, adopted by the Board of Directors of the said Company on December 11, 2006, to wit:

"RESOLVED, that the following authorizations relate to the execution, for and on behalf of the Company, of bonds, undertakings, recognizances, contracts and other written commitments of the Company entered into the ordinary course of business (each a "Written Commitment"):

- (1) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise.
- (2) Each duly appointed attorney-in-fact of the Company is hereby authorized to execute any Written Commitment for and on behalf of the Company, under the seal of the Company or otherwise, to the extent that such action is authorized by the grant of powers provided for in such persons written appointment as such attorney-in-fact.
- (3) Each of the Chairman, the President and the Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to appoint in writing any person the attorney-in-fact of the Company with full power and authority to execute, for and on behalf of the Company, under the seal of the Company or otherwise, such Written Commitments of the Company as may be specified in such written appointment, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
- (4) Each of the Chairman, the President and Vice Presidents of the Company is hereby authorized, for and on behalf of the Company, to delegate in writing any other officer of the Company the authority to execute, for and on behalf of the Company, under the Company's seal or otherwise, such Written Commitments of the Company as are specified in such written delegation, which specification may be by general type or class of Written Commitments or by specification of one or more particular Written Commitments.
- (5) The signature of any officer or other person executing any Written Commitment or appointment or delegation pursuant to this Resolution, and the seal of the Company, may be affixed by facsimile on such Written Commitment or written appointment or delegation.

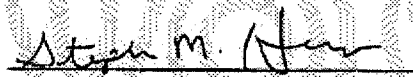
FURTHER RESOLVED, that the foregoing Resolution shall not be deemed to be an exclusive statement of the powers and authority of officers, employees and other persons to act for and on behalf of the Company, and such Resolution shall not limit or otherwise affect the exercise of any such power or authority otherwise validly granted or vested.

Does hereby nominate, constitute and appoint Brenda Smith, Cynthia W Thessing, Dianne Cowan, Fred B Stone, James R Hill, John Gerety, Jr., Mary K Swan, Michael L Wilson, Richard Simon, William T Brookshire, all of the City of LITTLE ROCK, Arkansas, each individually if there be more than one named, its true and lawful attorney-in-fact, to make, execute, seal and deliver on its behalf, and as its act and deed any and all bonds, undertakings, recognizances, contracts and other writings in the nature thereof in penalties not exceeding Twenty Five million dollars & zero cents (\$25,000,000.00) and the execution of such writings in pursuance of these presents shall be as binding upon said Company, as fully and amply as if they had been duly executed and acknowledged by the regularly elected officers of the Company at its principal office,

IN WITNESS WHEREOF, the said Stephen M. Haney, Vice-President, has hereunto subscribed his name and affixed the Corporate seal of the said **WESTCHESTER FIRE INSURANCE COMPANY** this 11 day of February 2011.

WESTCHESTER FIRE INSURANCE COMPANY

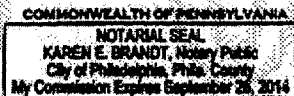



Stephen M. Haney, Vice President

COMMONWEALTH OF PENNSYLVANIA
COUNTY OF PHILADELPHIA

On this 11 day of February, AD 2011 before me, a Notary Public of the Commonwealth of Pennsylvania in and for the County of Philadelphia came Stephen M. Haney, Vice-President of the **WESTCHESTER FIRE INSURANCE COMPANY** to me personally known to be the individual and officer who executed the preceding instrument, and he acknowledged that he executed the same, and that the seal affixed to the preceding instrument is the corporate seal of said Company; that the said corporate seal and his signature were duly affixed by the authority and direction of the said corporation, and that Resolution, adopted by the Board of Directors of said Company, referred to in the preceding instrument, is now in force.

IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my official seal at the City of Philadelphia the day and year first above written.




Notary Public

I, the undersigned Assistant Secretary of the **WESTCHESTER FIRE INSURANCE COMPANY**, do hereby certify that the original POWER OF ATTORNEY, of which the foregoing is a substantially true and correct copy, is in full force and effect.

In witness whereof, I have hereunto subscribed my name as Assistant Secretary, and affixed the corporate seal of the Corporation, this 14th day of June 2011




William L. Kelly, Assistant Secretary

THIS POWER OF ATTORNEY MAY NOT BE USED TO EXECUTE ANY BOND WITH AN INCEPTION DATE AFTER February 11, 2013.

TAB C



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
Page 1 of 4
Puc 449.02
Rev. 03/30/06

CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.

☐

Check here if you would prefer electronic notices rather than notice by US Mail

Date July 12, 2011

1. General Information

Federal Identification Number 57-1072836

CLEC Authorization Number _____

Legal Name Windstream NuVox, Inc.

Trade Name d/b/a
in New Hampshire _____

Complete Mailing Address 4001 Rodney Parham Road
Little Rock, AR 72212

Phone Number 501-748-7000

Fax Number 501-748-5589

E-mail Address _____

Website www.windstream.com

2. Person Responsible for Preparing the CLEC Annual Report

Name Sandra Blade

Title Senior Analyst - Regulatory

Complete Mailing Address 4001 Rodney Parham
Little Rock, AR 72212

Phone Number 501-748-6728

Fax Number 501-748-6583

E-mail Address sandra.blade@windstream.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
Page 2 of 4
Puc 449.02
Rev. 12/06/04

3. Person Responsible for Paying Assessment Bills

Name Sandra Blade

Title Senior Analyst - Regulatory

Complete Mailing Address 4001 Rodney Parham Road
Little Rock, AR 72212

Phone Number 501-748-6728

Fax Number 501-748-6583

E-mail Address sandra.blade@windstream.com

4. Regulatory Contact

Name Kathy Hobbs

Title VP - State Government Affairs

Complete Mailing Address 17 S High St, Ste 750
Columbus, OH 43215

Phone Number 614-228-9484

Fax Number 614-228-9480

E-mail Address kathy.hobbs@windstream.com

5. Person that Commission's Consumer Affairs Department Should Call Regarding Customer Complaints

Name Mollie Chewning

Title Supervisor - Customer Support

Complete Mailing Address 1720 Galleria Blvd.
Charlotte, NC 28270

Phone Number 800-326-6314

Fax Number 704-845-5173

E-mail Address mollie.chewning@windstream.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
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6. Director of Customer Service

Name Mollie Chewning
Title Supervisor - Customer Support
Complete Mailing Address 1720 Galleria Blvd.
Charlotte, NC 28270
Phone Number 800-326-6314
Fax Number 704-845-5173
E-mail Address mollie.chewning@windstream.com

7. Company Officer Responsible for Customer Service

Name Joe Marano
Title SVP - Customer Service
Complete Mailing Address 1720 Galleria Blvd
Charlotte, NC 28270
Phone Number 704-849-1020
Fax Number 330-425-0813
E-mail Address joseph.marano@windstream.com

8. End User Customer Service

Toll free 800 Number 1-800-600-5050
Fax Number 704-845-5173
E-mail Address custserv@nuvox.com
Hours of Operation 24 hours a day

9. End User Repair Service

Toll free 800 Number 1-800-600-5050
Fax Number 704-845-5173
E-mail Address custserv@nuvox.com
Hours of Operation 24 hours a day



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
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Rev. 12/06/04

10. Names and Titles of Principal Officers

Name	Title
Jeff Gardner	President and CEO
Brent Whittington	COO
Anthony W. Thomas	CFO
John Fletcher	EVP, Secretary and General Counsel
Kristi Moody	Assistant Secretary
Michael D. Rhoda	SVP - Government Affairs

11. Contact Escalation List

Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

12. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative
Signature

Title VP - Regulatory Strategy

Printed Name Cesar Caballero

Date

July 11, 2011

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
Please mail any documents to the above address.

Windstream Nuvox, Inc.
NHPUC Form CLEC-1, Item 11 – Contact Escalation List

Network:

1st Level: Lynn Denton
864-331-7809
Lynn.denton@windstream.com

Director: Chris McCasland
864-331-7394
Christopher.mccasland@windstream.com

Interconnection:

1st Level: Mary Conquest
864-331-8252
Mary.conquest@windstream.com

Director: Lynn Hughes
501-748-5367
s.lynn.hughes@windstream.com

Provisioning:

1st Level: Lisa Kelly
407-835-0335
Lisa.m.kelly@windstream.com

Director: Kevin Monroe
407-835-0531
Kevin.j.monroe@windstream.com

TAB D



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-25
Rate Schedule
Cover Sheet
Puc 449.10
Rev. 03/30/06

CLEC RATE SCHEDULE COVER SHEET

1. General Information

Federal Identification Number 57-1072836

CLEC Authorization Number _____ OR Date of Application July 12, 2011

Legal Name Windstream NuVox, Inc.

Trade Name (d/b/a)
in New Hampshire _____

Regulatory Contact Kathy Hobbs

Complete Mailing Address 17 S High St, Ste 750
Columbus, OH 43215

Phone Number 614-228-9484

Fax Number 614-228-9480

E-mail Address kathy.hobbs@windstream.com

2. Attachments

Attach rate sheets, and include

- The name of the service as appears on customer bills;
- The name of the service as appears on company provisioning documents;
- A brief description of service;
- The price at which the service is offered; and
- The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

3. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature Cesar Caballero

Printed Name Cesar Caballero

Title VP - Regulatory Strategy

Date July 11, 2011

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
Please mail any documents to the above address.

I. Application of Rate Schedule:

This document sets forth service offerings and rates applicable to the furnishing of intrastate local exchange communications services by Windstream NuVox, Inc. ("Windstream" or "the Company") to Customers within the State of New Hampshire. Customer inquiries can be directed to 1 – 800-843-9214 or www.windstream.com. The terms and conditions applicable to all services contained herein are available at www.windstream.com.

Any of the Company's rates and charges may be revised, supplemented or changed from time to time in accordance with the regulations of the New Hampshire Public Utilities Commission and customer contracts. All services are offered subject to the availability of network services, facilities and technology, and compatibility with customer equipment, wiring, software, and capacity.

Unless otherwise noted under individual service sections below, all rates in this document are effective as of June 15, 2011.

II. Services and Rates:

Service Connection Charges

A Service Connection Charge is a one-time charge for Company work associated with service order issuance, programming, billing, etc., for additions, moves, changes, or rearrangements of services and/or equipment. These charges may apply in addition to Service Installation or other non-recurring charges for services as noted as specified in this document or the customer contract.

<u>Service Connection Charge</u>	<u>Non-Recurring Charge</u>	<u>Applies to:</u>
Channel Charges		
Facility Channel or Business Line	\$75.00	Additions or changes - first Channel.
Additional Channel(s) or Business Line lines	\$50.00	Maximum order charge of \$125.00 or 2+ channels/lines
Disconnect Channel(s)/or Business Line	\$25.00	Applies per service order at the time of disconnection.
DID Block	\$25.00	Add, change or disconnect up to 60 DID number in blocks of 20
DID Block	\$75.00	Add, change or disconnect 61+ Numbers
Ported DID Block	\$50.00	Add up to 60 Numbers
Ported DID Block	\$150.00	Add 61+ Numbers
Channel Reconfiguration - Voice/Data, T1/PRI, Directionality	\$100.00	Additions or changes per order
Convert Voice/Data Channel	\$50.00	Change per order
PRI Back Up D Channel	\$25.00	Additions or changes per order
Voice Channel Features		
Calling Features, Hunting, Remote Call Forwarding, Signaling, Extended Area or other secondary order changes	\$25.00	Per service order for additions/changes. Limit of 3 features per order.
Customer Account Charges		
Change Customer/ Company Name	\$50.00	Per order
Change of Billing Address	N/C	
Change of Ownership	\$100.00	Per order
PIC Change	\$5.00	Per change of presubscribed interexchange carrier

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 4001 Rodney Parham Road
 Little Rock, AR 72212

New Hampshire Rate Schedule

<u>Service Connection Charge</u>	<u>Non-Recurring Charge</u>	<u>Applies to:</u>
Change Telephone Number	\$25.00	Per line
Change Parent/Child Billing	\$150.00	Per order
Directory Listings Charges		
Primary, Non-Published, Non-Listed and Other Listings	\$15.00	Per addition or change
Additional Phonebooks	\$5.00	Per book
800/Long Distance Service		
800 #	\$50.00	Add/Change, per order
Ported 800 #	\$75.00	Add/Change, per order
Disconnect 800 Number	\$25.00	Per order, at the time the order is placed
800 Directory Assistance Listing	\$25.00	Per request
Vanity 800 number	\$100.00	Add/Change, per number
Payphone /Non-Payphone	\$25.00	Add/Change, per order
Call Blocking		
Features –Time of Day or Holiday Routing; Ring-to Number	\$25.00 \$50.00	Add/Change, per order
Geo Routing		
Phone Card Set Up;		
Additional Phone Card	\$25.00	Per card
Account Codes	\$25.00	Add/Change up to 25 Numbers
Account Codes	\$50.00	Add/Change 26+ Numbers
LD Buckets	\$5.00	Per Add/Change or per order
Restoration of Service	\$50.00	Applies per order for restoration of service and facilities after payment received for suspended service
Reconnection Charge- Reconnect - Full	\$250.00	Applies when customer rescinds disconnect order and Company must reorder facility
Reconnect – Partial	\$100.00	Applies when customer rescinds disconnect order but facility still available

Expedited Service Connection Charges

Customers may request an expedited date for pending service orders pertaining to initial service installation, or moves, additions, or changes to existing service. The Company will provide to the Customer an estimate of expedite charges when the Customer requests an expedited due date. The Customer can elect standard installation rather than incurring the estimated charges for expedited service. Expedited service is offered subject to availability of facilities and resources as well as service order and systems readiness.

These charges may apply in addition to Service Connection Charges and Service Installation non-recurring charges for specific services as specified in this document or the customer contract.

Lines/Feature Expedite Charges

Non-Recurring Charge

Remote Call Forwarding	\$175.00
Signaling Changes (ground / loop start)	\$175.00
T1 Line Type Conversion (Combo, 2WDID, DID, PRI)	\$175.00
Toll Free Directory Assistance, Feature, Number, Ring-To Changes	\$75.00
Toll Free Number - New Number	\$75.00
Voice Channels - Added to existing T1 voice facilities	\$75.00
Voice Line - New UNE-L with new numbers only	\$175.00
Long Distance - Rate Plan Change	\$75.00
Porting Numbers	1 – 50 lines \$75.00 51+ lines \$175.00
Toll Free Numbers - Ported	1 – 50 lines \$75.00 51+ lines \$175.00
Voice Service added (for first time) to existing T1	\$175.00

Labor Charge

Labor Charges are one-time charges related to work performed by the Company or a Company representative associated with customer premises visits. Charges apply when a technician is dispatched and trouble is isolated to the Customer's side of the Demarcation Point, or when the Customer requests installation or repairs on the Customer's side of the Company's Demarcation Point.

First hour, one hour minimum	\$125.00
Each additional half hour	\$42.50
Materials	Cost plus 8%

Directory Listings

The following listings are available:

Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer.

Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service.

Nonpublished Listings: Listings that are neither printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.

Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

	<u>Monthly Recurring Charge</u> (per number)	<u>Non-Recurring Charge</u>
Primary Listing	No Charge	\$5.00
Additional Listing	\$1.40	\$5.00
Additional Main Listing	\$1.40	\$5.00
Non-Published Number	\$2.50	\$5.00
Non-Listed Number	\$1.40	\$5.00
Classified Heading	No Charge	\$5.00

Directory Assistance - A customer may obtain telephone numbers by calling the Directory Assistance operator (411 or 1-NPA-555-1212).

Per Call -\$1.99

Directory Assistance Call Completion - Available, where facilities and technology permit, when the Customer requests connection to the telephone number requested from Directory Assistance. Rates apply in addition to charges for Directory Assistance and any applicable toll charges.

Per Call - \$.35

Operator Assistance

A customer may obtain the assistance of a local operator to complete local exchange telephone calls as follows:

Third Number Billing: Provides the capability to charge a local call to a third number which is different from the called or calling party.

Collect Calls: Provides the capability to charge a call to the called party.

Calling Cards: Provides the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Station to Station Surcharge, per call	\$.65
Person to Person Surcharge, per call	\$1.50
0+/0- Surcharge, per call	\$.65
General Assistance Surcharge, per call	No charge

Busy Line Verification and Busy Line Verification with Interrupt

Upon request of the calling party, the Company will determine if the line is clear or "in use" and report to the calling party, and interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

Verification, Interruption, and Connection, per request \$6.99

SoftPhone

SoftPhone provides the capability to make voice calls using software loaded on a computer located at the customer's premises where unchannelized VoIP broadband service is provisioned to allow for full capacity data transmission. SoftPhone includes assignment of a local telephone number and 911 capability. For intrastate long distance calls placed using SoftPhone, the applicable per minute long distance rate will apply. No additional charge applies to local calls made using SoftPhone.

Monthly Recurring Charge, per channel Client: \$15.00

Business Line:

Business Line is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. Business Line channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements.

Monthly Recurring Charge, per channel: \$60.00

Special Construction

Where the Company furnishes a facility or service for which a rate or charge is not specified in this document, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. Costs may include facilities; maintenance; depreciation; taxes and fees; any other identifiable costs; and/or an amount for return and contingencies.

Remote Call Forwarding

Remote Call Forwarding (RCF) provides the subscriber with a "local" telephone number, which can be used by callers outside of the subscriber's exchange. Calls appear to the calling party to be local in nature. Calls to the RCF number are automatically forwarded to another telephone number designated by the RCF subscriber. The RCF number can be in either a different exchange (remote) or another central office within the same exchange (local).

The RCF subscriber is responsible for all charges between the RCF number and the terminating number, including toll.

Monthly Recurring Charge, per Path \$25.00

Windstream Dynamic Office

Windstream Dynamic Office is a family of services utilizing Voice over Internet Protocol (VoIP) technology. Dynamic Office is available with T1, ISDN-PRI, or other transport mechanism. Services and features are offered subject to the availability of network services, facilities and technology and compatibility with customer equipment, wiring, software, and capacity. Pricing does not include handsets, wiring, installation, LAN assessment, or any other special installation or services unless specified herein. Customer is responsible for subscribing to appropriate levels of bandwidth, based on the number of users, to accommodate local, long distance and 911 calling. Customer is responsible for complying with any guidelines or terms regarding this service and for having necessary facilities in place for its operation. The Company is not responsible for outages or performance issues that might occur if Customer does not conform to these guidelines. Remote site DID service requires that a physical address be associated with each DID for the provision of local calling and 911 emergency routing service. Windstream Dynamic Office customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Windstream Dynamic Office customers are required to use long distance service that is provided by the Company or the Company's designated provider, Windstream Communications, Inc. These conditions also apply to Windstream Total Office on page 8.

Voice - Customers can choose between 1 and 24 voice lines per facility. Service is available with analog lines, digital trunks, PRI, or SIP.

Analog Line, Digital Trunk, and PRI Sessions, Monthly Recurring Charge	\$6.75 Per Seat
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SIP Call Paths - Customers can choose between 1 and 96 Call Paths. Pricing will be calculated based on the number of simultaneous call paths that are specified on a per customer basis.

Monthly Recurring Charge, per Call Path	\$25.00
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SIP Compression - This optional feature increases simultaneous calls and call path capacity by condensing message size prior to sending messages across the network. SIP Compression MRC applies in addition to the Call Path MRC.

Monthly Recurring Charge, per 1.5 Mbps of Transport	\$150.00
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Features - Customers can elect to add these individual features at specified rates:

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Caller ID	No charge
Call Forward Busy and/or Don't Answer	\$2.50
Call Forward Universal	\$4.00
Call Holding	\$2.50
Call Transfer Disconnect	\$4.50
DID Numbers/Telephone Numbers	\$11.00
Additional Directory Listings	\$2.00 per listing
Hunting	\$9.00
Last Number Redial	\$2.50
Toll Restriction	No charge
Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance):	\$45.00 per Listing per month

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Basic Feature Bundle - This bundle of features can be added to Dynamic Office service.

Standard Basic Feature Bundle Features:

Call Forward Busy and/or Don't Answer
Call Forward Universal
Call Holding
Call Transfer Disconnect
10 Free Directory Assistance calls
1 Primary Directory Listing
Hunting
Last Number Redial
Speed Dial 8
Speed Dial 100
Toll Restriction
Unlimited Account Codes
1,000 Long Distance minutes per location
Rollover long distance minutes (3 months)
2 Toll Free Numbers per location
Various non-regulated services

Monthly Recurring Charge, per Basic Feature Bundle	\$40.00
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Auto Attendant

Monthly Recurring Charge, per number	\$35.00
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Windstream Total Office

Windstream Total Office is a Hosted VoIP service that provides shared inbound/outbound local service, long distance, and features that can be administered at the user, administrator, or service provider level. Windstream Total Office services can be delivered over VoIP transport service or another service provider's transport. Each user has an assigned telephone and basic features, and the option of subscribing to additional features. Other services may be bundled with Windstream Total Office service subject to availability and compatibility and applicable pricing. Features and Basic Feature Bundle, as described under Dynamic Office, are available with Total Office.

Sessions - Customer Provided Circuit:

Monthly Recurring Charge, per Seat	\$25.00
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Enhanced Feature Bundle - Enhanced Feature Bundle is available with Total Office.

User Features:

Caller ID/Name	Call Forwarding Select (with Time of Day scheduling)
Call Forward Always/Busy/No Answer	Automatic Call Hold
Call Fwd. Universal	Busy Lamp Field
Call Hold	4 or more Way Calling
Last Number Redial	Customer Ring Back
Call Log	Directed Call Pickup (with Barge In)
3 Way Call	Call Notify
Call Return	Priority Alert/ Distinctive Ring
Call Transfer Consultation	Selective Call Acceptance
Call Transfer 3 Way	Selective Call Rejection
Caller Id Block	Sequential Ring/FMFM
Call Transfer Disconnect (Blind)	SIM Ring
Call Waiting	Alternate Numbers
Call Waiting Cancel	Automatic Hold Retrieve
Attended Call Transfer	Barge-in Exempt
Speed Dialing	Voice Portal Calling
Anonymous Call Rejection	Push to Talk/Auto Answer
Do Not Disturb	Shared Appearance 10+
Automatic Call Back	Anywhere
Transfer Takeback	Remote Office
Flash Call Hold	Voice Portal

5000 Long Distance minutes per location

Group Features:

Hunting	Music On Hold
Call Park	Customer Ringback
Call Pickup	Instant Group Call

Monthly Recurring Charge for Enhanced Feature Bundle, per Location	\$80.00
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VoIP Non-Recurring Charges (NRC)

A NRC of \$1,000 is applied to all new installations of Dynamic Office and Total Office. This NRC does not apply when Basic Feature Bundle or Features are subsequently added to an account.

Taxes, Fees, and Surcharges

The Customer is responsible for the payment of any fees, charges or surcharges and sales, use, franchise, gross receipts, excise, access or other local, state and federal taxes (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

Temporary Promotional Programs

The Company, may, from time to time offer special promotional service offerings designed to attract new customers or to promote customer awareness of services. Promotional service offerings shall be subject to specific dates, times, and/or locations. Unless otherwise specified, promotional rates are not available to existing customers.

Individual Case Basis

Individual Case Basis (ICB) pricing, services, and arrangements may be developed by the Company upon request and offered at its discretion on a case-by-case basis to a customer or potential customer. ICB offerings will take into account special customer considerations including, but not limited to, bundled services, volume or term commitments, or a response to a competitive offering, and may differ from rates, terms or services otherwise found in this document. ICB rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer and provided on a non-discriminatory basis. Terms of ICB arrangements will be provided to the Commission pursuant to applicable rules, regulations or laws on a proprietary basis.